

IN THE CLAIMS

The status of claims in the case is as follows:

1 1-9. [Canceled]

2 10. [Currently amended] A system for using an on-line data
3 gathering tool for evaluating a potential client system and
4 for adapting a general procurement and accounts payable
5 application to the requirements of each of many potential
6 clients operable by third party providers and for monitoring
7 and assuring the quality of services provided by said
8 service providers, comprising:

9 a server;

10 a storage device connected to said server;

11 a plurality of terminals;

12 a communication link interconnecting said server and
13 said terminals;

14 said server (1) maintaining on said storage device, for
15 each of a plurality of customers, a database of
16 templates describing procedures for assessing,
17 preparing, developing, deploying and supporting each of
18 said applications, and (2) serving said templates to
19 members of enterprise teams and provider teams
20 operating said terminals; and

21 said server responsive to member input to said
22 templates at said terminals for coordinating, recording
23 and tracking team activities with respect to said
24 application during assessment, preparation,
25 development, deployment and support stages adapting a
26 general procurement and accounts payable application to
27 the requirements of a potential client.

1 11. [Previously Amended] The system of claim 10, said
2 terminals being web-enabled terminals and said server
3 further serving to said terminals a panel for task creation
4 by said enterprise team and task use by said enterprise and
5 provider teams.

12-17. [Canceled]

1 18. [Original] A process using an on-line data gathering
2 tool for evaluating a customer's general procurement and
3 accounts payable system, comprising the steps of:

4 gathering data describing requirements of said customer
5 for procurement and data describing currently used
6 tools and processes for satisfying said requirements;
7 and

8 gathering data from said customer which describes a
9 cost for future years of continuing with said currently
10 used tools and processes;

11 designing and deploying a new system including
12 alternative tools and processes satisfying said
13 requirements; and thereafter

14 auditing the operation of said new system using said
15 on-line data gathering tool to provide performance data
16 to said customer.

19. [Canceled]

1 20. [Currently amended] A system for using an on-line data
2 gathering tool for providing a repeatable process for
3 training, managing, certifying and educating a service
4 provider to operate a general procurement and accounts
5 payable application on behalf of a customer of an
6 enterprise, comprising:

7 a first server;

8 a storage device connected to said server;

9 a plurality of team terminals;

10

11 a second server interfacing through a firewall to an
12 operational accounting system;

13 a communication link interconnecting said first and
14 second servers and said terminals;

15 said second server being operable for serving
16 operational accounting data to said team terminals; and

17 said first server being operable for (1) maintaining a
18 database on said storage device of templates describing
19 procedures for executing said application, and (2)
20 serving said templates to team members operating said
21 terminals; said team members, responsive to said
22 templates, coordinating, recording and tracking
23 enterprise team activities with respect to said service
24 provider.

21-22. [Canceled]

1 23. [Currently amended] A computer program product or
2 computer program element for using an on-line data gathering
3 tool for providing ongoing support for a general procurement
4 and accounts payable application according to the steps of:

5 maintaining a database of templates for describing
6 procedures and collecting information for supporting an
7 operational general procurement and accounts payable
8 system; and

9 operating a plurality of web-enabled user terminals to
10 access via a server said database for receiving
11 instructions and gathering said information to

12 coordinate user education, survey and quality auditing
13 tasks by a plurality of enterprise teams implementing
14 said ongoing support for said operational general
15 procurement and accounts payable application;

16 displaying at said team terminals in a playbook summary
17 view a create a summary task selection button, a create
18 a detailed task button, a folders and views section, a
19 task title display and selection area;

20 responsive to member selection of a tasks selection
21 button presenting in said selection area a listing of
22 support stage tasks organized by categories, said
23 categories including information technology, project
24 management, and transition management;

25 responsive to member selection of said information
26 technology category, presenting in said selection area
27 a first listing of support stage tasks, said member,
28 responsive to said first listing, refining and
29 executing production support for system management;

30 responsive to member selection of said project
31 management category, presenting in said selection area

32 a second listing of support stage tasks; said member,
33 responsive to said second listing, executing post-
34 implementation quality assurance review and project
35 support review;

36 responsive to member selection of said transition
37 management category, presenting in said selection area
38 a third listing of support stage tasks; said member,
39 responsive to said third listing, providing
40 communication support, validating transition management
41 support, and performing post implementation survey
42 support; and

43 responsive to user selection of a task, presenting at
44 said team terminal a task template including data
45 fields; said user providing input to said data fields
46 of indicia selectively descriptive of said support
47 stage tasks.

48 24-26. [Canceled]

49 27. [New] A program storage device readable by a machine,
50 tangibly embodying a program of instructions executable by a
51 machine to perform a method for using an on-line data

52 gathering tool for evaluating a customer's general
53 procurement and accounts payable system, said method
54 comprising:

55 gathering data describing requirements of said customer
56 for procurement and data describing currently used
57 tools and processes for satisfying said requirements;
58 and

59 gathering data from said customer which describes a
60 cost for future years of continuing with said currently
61 used tools and processes;

62 designing and deploying a new system including
63 alternative tools and processes satisfying said
64 requirements; and thereafter

65 auditing the operation of said new system using said
66 on-line data gathering tool to provide performance data
67 to said customer.

1 28. [New] A system using an on-line data gathering tool
2 for evaluating a customer's general procurement and accounts
3 payable system, said method comprising:

4 means for gathering data describing requirements of
5 said customer for procurement and data describing
6 currently used tools and processes for satisfying said
7 requirements; and

8 means for gathering data from said customer which
9 describes a cost for future years of continuing with
10 said currently used tools and processes;

11 means for designing and deploying a new system
12 including alternative tools and processes satisfying
13 said requirements; and thereafter

14 means for auditing the operation of said new system
15 using said on-line data gathering tool to provide
16 performance data to said customer.

1 29. [New] A program storage device readable by a machine,
2 tangibly embodying a program of instructions executable by a
3 machine to perform a method using an on-line data gathering
4 tool for evaluating and on-going supporting a customer's
5 general procurement and accounts payable system, said method
6 comprising:

7 maintaining a playbook database, said playbook database
8 comprising a plurality of templates of information
9 relating to said evaluating a general procurement and
10 accounts payable system, said plurality of templates
11 being particularized for said client;

12 displaying a playbook summary view, said playbook
13 summary view comprising a folders and views section, a
14 task title display and selection area, a summary task
15 creation button, and a detailed task creation button,

16 said folders and views section including category
17 buttons relating to categories of tasks associated
18 with said evaluating and on-going supporting said
19 general procurement and accounts payable system
20 for said client, said tasks including

21 gathering data describing requirements of
22 said customer for procurement and data
23 describing currently used tools and processes
24 for satisfying said requirements; and

25 gathering data from said customer which
26 describes a cost for future years of

27 continuing with said currently used tools and
28 processes;

29 designing and deploying a new system
30 including alternative tools and processes
31 satisfying said requirements; and thereafter

32 auditing the operation of said new system
33 using said on-line data gathering tool to
34 provide performance data to said customer;

35 said task title display and selection area adapted
36 to include buttons for selecting tasks pertinent
37 to said categories of tasks,

38 said buttons for selecting tasks identifying said
39 tasks which may be so selected,

40 said buttons for selecting tasks adapted to be
41 displayed in said task title display and selection
42 area in response to a selection of a button of the
43 category buttons;

44 displaying a summary task template of said plurality of

45 templates for a selected first task of tasks identified
46 in said task title display and selection area, said
47 summary task template being displayed in response to a
48 selection of said summary task creation button, said
49 summary task template including summary parameters of
50 said selected first task; and

51 displaying a detailed task template of said plurality
52 of templates for a selected second task of tasks
53 identified in said task title display and selection
54 area, said detailed task template being displayed in
55 response to a selection of said detailed task creation
56 button, said detailed task template including detailed
57 parameters of said selected second task.

1 30. [New] A method using an on-line data gathering tool
2 for evaluating and on-going supporting a customer's general
3 procurement and accounts payable system, said method
4 comprising:

5 maintaining a playbook database, said playbook database
6 comprising a plurality of templates of information
7 relating to said evaluating a general procurement and
8 accounts payable system, said plurality of templates

9 being particularized for said client;

10 displaying a playbook summary view, said playbook

11 summary view comprising a folders and views section, a

12 task title display and selection area, a summary task

13 creation button, and a detailed task creation button,

14 said folders and views section including category

15 buttons relating to categories of tasks associated

16 with said evaluating and on-going supporting said

17 general procurement and accounts payable system

18 for said client, said tasks including

19 gathering data describing requirements of

20 said customer for procurement and data

21 describing currently used tools and processes

22 for satisfying said requirements; and

23 gathering data from said customer which

24 describes a cost for future years of

25 continuing with said currently used tools and

26 processes;

27 designing and deploying a new system

28 including alternative tools and processes
29 satisfying said requirements; and thereafter

30 auditing the operation of said new system
31 using said on-line data gathering tool to
32 provide performance data to said customer;

33 said task title display and selection area adapted
34 to include buttons for selecting tasks pertinent
35 to said categories of tasks,

36 said buttons for selecting tasks identifying said
37 tasks which may be so selected,

38 said buttons for selecting tasks adapted to be
39 displayed in said task title display and selection
40 area in response to a selection of a button of the
41 category buttons;

42 displaying a summary task template of said plurality of
43 templates for a selected first task of tasks identified
44 in said task title display and selection area, said
45 summary task template being displayed in response to a
46 selection of said summary task creation button, said

47 summary task template including summary parameters of
48 said selected first task; and

49 displaying a detailed task template of said plurality
50 of templates for a selected second task of tasks
51 identified in said task title display and selection
52 area, said detailed task template being displayed in
53 response to a selection of said detailed task creation
54 button, said detailed task template including detailed
55 parameters of said selected second task.